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FICIALPATENT APPLICATION
Attorney Do. No. 2705-092

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Patent Application of: Prasad Y. Chebrolu

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Confirmation No.: 8571

Serial No.: 09/431,357 Group Art Unit: 2157

Filing Date: November 1, 1999 Examiner: Andrew T. Caldwell

For: LOW-IMPACT METHOD AND APPARATUS FOR MAINTAINING
NETWORK ACCESS SERVERSMail Stop NON-FEE AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Responsive to the Office Action, dated November 10, 2003, please amend the application as follows.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 3 of this paper.

Remarks/Arguments begin on page 10 of this paper.